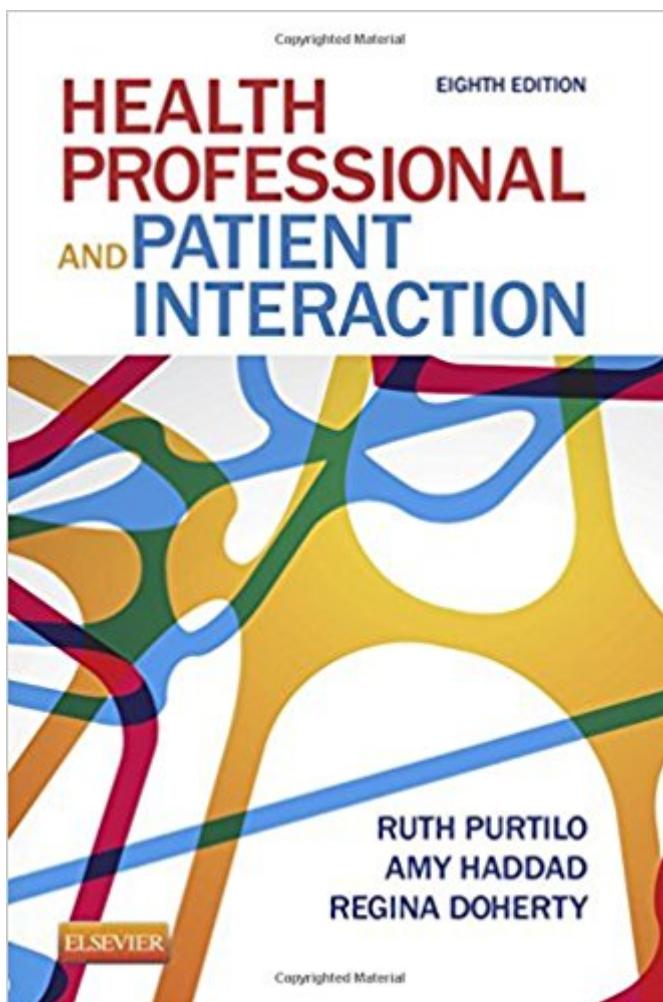


The book was found

Health Professional And Patient Interaction, 8e (Health Professional & Patient Interaction (Purtilo))



Synopsis

Covering strategies for effective communication, *Health Professional and Patient Interaction*, 8th Edition provides the tools to help you establish positive patient relationships built on respect. Practical examples and scenarios show how to apply respect and professionalism to patients of various ages and levels of impairment. New to this edition is an Evolve companion website with video clips and simulation activities, each showing the principles of respectful interactions between health care professionals and patients. Written by an expert author team of Ruth Purtalo, Amy Haddad, and Regina Doherty, this resource addresses respect in the context of different practice settings, a diverse society, and difficult situations. Patient Cases introduce the patient's point of view to illustrate key principles and encourage a more personal connection. Reflections boxes challenge you to apply critical thinking skills and your personal experience to different scenarios. Questions for Thought and Discussion at the end of each section help you apply your knowledge to a variety of situations.

Book Information

Series: *Health Professional & Patient Interaction* (Purtalo)

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Customer Reviews

"The book is very in-depth and is based on the idea of respect being the cornerstone of every interaction...This book is immensely valuable if like me you feel you could improve your communication skills and your actions in the environment you work in." In Touch, January 2014

The ideas in this book were good but it could have easily been condensed into a PowerPoint presentation and shown in a 2 hour class setting. The basics of the book are: be empathetic, be aware of and neutral on cultural differences, and don't be a dick.

It arrived quickly and I was very happy with this.

It's a good book and gives a lot of information about communicating with patients from a health professional perspective, but it was a lot of reading and was somewhat hard to study from it.

I purchased this book thinking it was one I needed. I came to find out that I did not need it until March. It is in good condition and almost like new.

having this book has made my life less stressful. sure glad I got it thanks to you I made it with straight A's

I enjoyed the book, it will help with my studies in school and i can keep it for after school

The book was in great shape and all it suits my needs just fine. It makes it much easier than the online books.

Arrived quickly. Product as described.

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